



TALKDOG TERMS OF USE

WHEN YOU BOOK A PADDOCK WITH TALKDOG, YOU AGREE TO THE FOLLOWING TERMS OF USE:

Upon entry to the field and in use of the service provided you, and any member of your group, are hereby agreeing to the terms and conditions set out below. Please ensure you and other members of your group have read these T&Cs.

OUR RULES

- 1. Failure to pick up dog waste and rubbish will lead to the refusal of future use. Please leave minutes at the end of your session to check that the field is clear. Spot checks might take place.**
- 2. Bookings start on the hour and last 60 minutes. Please leave promptly at the end of your session. If you arrive early, please remain in your vehicle. DO NOT let your dogs out if another customer is using the paddock as this could be stressful for nervous or unsociable dogs, and you could be putting yourself and/or others at risk.**
- 3. Dogs must be up to date with vaccinations or be titer tested and regularly treated for flea, tick and worm prevention. The kennel cough vaccine is advisable but not obligatory.**
- 4. No more than 4 people and 2 vehicles are allowed per booking**

THE IMPORTANT STUFF

Use of the field is entirely at your own risk. TalkDog accepts no liability for the death or any injury of any person or dog, or for damage to any property. TalkDog also accepts no liability for any losses, claims, actions, damages, costs, expenses or other liability incurred whilst on site. Yours and your dogs' behaviour and actions are your sole responsibility and no claim can be made against TalkDog under any circumstances. You are liable for any damage caused inside and outside of the field by you, your dog(s) or any person in your party. All dogs must be covered under their own third-party insurance (public liability insurance). This is usually included in your pet insurance. We are located in a rural setting, therefore, TalkDog may not be suitable for all dogs due to the proximity of livestock, and or other farm animals. Please assess the suitability for your own dog before you use the paddocks.

ARRIVING & LEAVING

- 1. You and your dogs must remain in your vehicle until it is your turn to use the field. Allowing dogs out of cars in the car park when the previous user is in the field could have consequences for nervous and/or reactive dogs.**

2. Vehicles must never be parked on the grass, inside the fields.
3. Never enter the field while somebody else is in it. If the previous appointment is still in the field when your booking starts, please inform us immediately.
4. Once the field is vacated, gently close the gate behind you and lock it.
5. On leaving the field, please always lock the inner gate, even if someone is waiting to come in. This is to ensure that only authorised users can access the facility.
6. There is an outer gate, please ensure that you close this gate.

ETIQUETTE

TalkDog is a safe and peaceful retreat for everybody. Please give people and dogs plenty of space. Any disrespectful behaviour will lead to refusal of future use.

Please respect our neighbours' privacy. TalkDog is not affiliated with neighbouring farms and residential properties. Please do not enter or trespass on their land.

Although the TalkDog fields are intended to be a safe space for all dogs with behavioural issues, it is a condition of our Environmental Health department that dogs who exhibit excessive, persistent patterns of barking behaviour will be restricted from using the facility.

DOS AND DON'TS

1. Do **not** drop litter or leave toys or uneaten treats in the field. Dogs may swallow them and become ill so please take everything home with you at the end of your session.
2. No smoking is permitted anywhere on the site. Treat it as an indoor space.
3. If dogs wish to dig, encourage them to use the digging pit provided.
4. There must always be a ratio of no more than 4 dogs to 1 adult.
5. If you wish to share your slot with friends, it is your responsibility to ensure that they read and agree to these Terms of Use. Please ensure that all dogs get along **before** bringing them to the facility.

EQUIPMENT

TalkDog is not liable for any death, damage, injury or loss to any person or animal while using the facility or the equipment within it, or to any third party as a result of any person or dog. The equipment is for canine use only. Before using the facility or the equipment within it, visit the vet to ensure that dogs are physically fit and strong enough to perform activities. Never push dogs to do anything that they are not physically or mentally capable of. Allow dogs to go at their own pace and always give them the option of not doing something.

FOR YOUR DOGS WELLBEING

Always start with small versions of skills practised in a slow and controlled way with several repetitions. Shaping techniques (rewarding for each successive step that is closer to the final goal) are recommended. Ensure dogs warm up properly with several repetitions of smaller, slower, simpler behaviours prior to working on the more complicated skills.

HEALTH & WELFARE

1. Dogs must be up to date with vaccinations or titer tested and regularly treated for flea, tick and worm prevention.
2. If titer testing we also require the leptospirosis vaccination.
3. Proof of vaccinations must be emailed to Talkdog.ncl@gmail.com.
4. Do not bring your dog to the field if they are or have been unwell in the last 48 hours. Doing so could be harmful to other dogs.
5. Never leave dogs unattended in the field and no dogs are to be left in vehicles while you walk other dogs in the field.
6. Please monitor the weather forecast and assess whether you and your dog will be comfortable in the weather that is forecast for your session.
7. We are an outdoor facility exposed to the elements; in winter the ground will be muddy and slippery, if it's sunny it will be hot. We strongly advise you to cancel your appointment 24 hours in advance if the weather is not suitable for you.

PROFESSIONALS

If you wish to use the field with a professional or if you are a professional and would like to use the field with your clients, please contact us.

CANCELLATIONS & AMENDMENTS

Cancellations and amendments must be made 24 hours in advance of the scheduled booking.

PRIVACY

TalkDog is committed to ensuring that your privacy is protected. We hold your personal information in order to provide you with a service and for internal record keeping. Your name is needed to track payments and

your email address is needed to send you the details of your booking. We will never pass your information to any third party. By processing your booking and indicating that you would like to receive further information from us, you consent to us using your personal information in the above ways.

PRICES & PAYMENT

The standard booking fee covers 1-6 dogs; additional dogs are charged at £2 per dog up to a maximum of 10 dogs. All TalkDog services may be subject to a price increase. **All Payments for Field Hire must be made in advance.**

AND FINALLY! ENJOY YOUR TIME WITH YOUR DOG!

**YOU CAN NOW RELAX KNOWING THAT YOU AND YOUR DOGS
HAVE A SAFE SPACE TO EXERCISE.**

FOR FURTHER TREATS, GIVE US A WOOF !!

07946682226 @TALKDOGNCL

#TALKDOGNCL

TALKDOG.NCL@GMAIL.COM

PLEASE COMPLETE THE FOLLOWING:

NAME

NUMBER OF DOGS

SIGNATURE

DATE
